



# PALOLO CHINESE HOME

2024 ANNUAL APPEAL



## A HOME AWAY FROM HOME

When it comes to finding the right care facility for a loved one, the decision can be overwhelming. For **Nathan Yim**, the choice to move his mother, **Mrs. Mee Ying Yim**, to Palolo Chinese Home's Lani Booth Adult Residential Care Home (ARCH) was a life-changing one.

Before coming to Palolo, Mrs. Yim lived alone, a situation that caused constant worry for her family. Since moving, Nathan and his family have been positive about their experience. ARCH has provided Mrs. Yim with a safe and supportive environment. Nathan particularly appreciates the peace of mind that comes with knowing his mother is surrounded by people who genuinely care about her. "I feel that the staff are sincere and don't put up a show during family visits. Her nurse, Jasmine, always keeps us informed about mom's condition."

One of the aspects that Nathan values most about Palolo is the sense of community. Although Mrs. Yim doesn't socialize much with the other residents, being in an environment where she's surrounded by people has made a significant difference. For kupuna and their families, Palolo Chinese Home offers more than just a place to live; it's a home away from home.



## 5-STARS ON NURSING HOME COMPARE ★★★★★

We're proud to announce that Palolo Chinese Home has officially received a 5-star rating on Nursing Home Compare! This recognition reflects the dedication of our staff and the trust our residents and their families place in us. A heartfelt mahalo to our community for your unwavering support – we couldn't have achieved this without you! For over a century, PCH has been a pillar of compassionate care for Hawai'i's kupuna, providing a range of services tailored to meet the diverse needs of kupuna. Founded in 1896, PCH continues to evolve, offering comprehensive care programs designed to promote the health, well-being, and dignity of older adults. To learn more, scan the QR code.



PCH SERVICES



## PCH NAMED FINALIST FOR BEST ADULT SENIOR DAY CARE

Palolo Chinese Home was recognized as a finalist for Best Adult Day Care in both the "Hawaii's Best 2024 People's Choice Awards" from Honolulu Star-Advertiser and the "Best of Honolulu 2024" awarded by Honolulu Magazine. These recognitions are a testament to our hardworking staff, supportive families, and the amazing community that continues to believe in us.

Mahalo nui loa to everyone who voted and helped us reach these milestones. Your trust and support enables us to provide outstanding care to Hawaii's senior community.



DONATE

## SUPPORT PCH – MAKE A RECURRING CASH GIFT TO OUR HOME

Your generosity has been crucial in enabling us to fulfill our mission. In Hawai'i, where the demand for senior care is steadily rising, our dedicated staff remains committed to addressing this growing need. Together, let's continue to provide the highest level of care and ensure our kupuna receive the exceptional, 5-star assistance they deserve.



## 2024 OFFICERS & DIRECTORS

### EXECUTIVE COMMITTEE

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**Darlene H. Nakayama, NHA**

501 (c)3 Nonprofit  
Federal ID #99-0073521



### LETTER FROM THE CEO

## KEEP PCH'S MISSION THRIVING: YOUR DONATION MAKES A DIFFERENCE

Palolo Chinese Home (PCH) is a nonprofit dedicated to caring for Hawaii's seniors and their families. Each year, we depend on your support to continue our mission. Your generous donations help provide care for seniors in need and fund critical upgrades to our facilities.

This past year, PCH was recognized as a 5-star facility by the Centers for Medicare and Medicaid. Our Senior Day Care was also honored as a finalist for the best senior day care by Honolulu Magazine and Honolulu Star-Advertiser.

We recently completed the renovation of Weinberg Hall's second floor, where our Adult Residential Care residents enjoy rooms with balconies, mountain and ocean views, television, and air conditioning. We are also in the process of renovating the Lani Booth building to accommodate 18 nursing home residents with new flooring, paint, air conditioning, and television. Additionally, PCH is continuing its Capital Campaign to upgrade the electrical system and emergency generators, a project estimated to cost over \$1 million.

After almost three years of anticipation, PCH's 5-bed residential Hospice House is finally ready to open, and we thank Jen Eaton and the Islands Hospice team for their patience.

We are deeply grateful for the heartfelt testimonials from residents and the special recognition of **Nathan and Mee Ying Yim**. We are so appreciative of our dedicated late board members, **Peter C.K. Fong** and **Roger Liu**, whom also deserve special thanks for their unwavering care and support of our residents.

We appreciate your continued generosity. To learn more about how to support PCH through donations or establishing a named endowment, please contact me at **808-732-0488** or email **dnakayama@palolohome.org**.

Warm regards,

**Darlene H. Nakayama**

## PCH CELEBRATES A YEAR OF MILESTONES

This year marked a series of milestone events for Palolo Chinese Home (PCH), bringing together the community in celebration, collaboration, and support of Hawai'i's kupuna.

In early 2024, Palolo Chinese Home hosted its much-anticipated **Chinese New Year Celebration**, returning as a public event for the first time in three years. The festivities included a special blessing by **Jay Jarman**, founder of Common Grace, performance by **Gee Yung Martial Arts Dragon & Lion Dance Sports Association**, and mini bazaar, led by **Palolo Chinese Home Women's Auxiliary**.

On May 10, PCH hosted its **32nd Annual Dynasty Invitational Golf Tournament** at Ala Wai Municipal Golf Course, chaired by **Hilton Raethel**, President and CEO of the Healthcare Association of Hawai'i. Proceeds from the tournament went towards the Home's post-acute care programs, which provide crucial support for kupuna recovering from hospitalization or illness.

On August 30, PCH received a \$1.2 million grant from the U.S. Department of Housing and Urban Development (HUD) to fund home modifications for seniors. The funding will enable Palolo Chinese Home to make seniors' homes safer and more accessible, promoting aging in place.







## PAYING TRIBUTE TO PETER C. K. FONG AND ROGER K. S. LIU

This past year, we mourned the loss of two beloved board members, Peter C. K. Fong and Roger K. S. Liu, whose dedication and support were instrumental in advancing the mission of Palolo Chinese Home.

**Peter C. K. Fong**, a highly respected attorney, community leader, and advocate for justice, passed away peacefully on January 1, at the age of 68. His six-year tenure on the board culminated in his leadership as President and Chairman in 2022. Under his guidance, the Home thrived, offering culturally sensitive care to kupuna and creating a welcoming atmosphere. He was also a driving force behind the success of the Home’s annual Dynasty Invitational Golf Tournament, ensuring it was both a vital fundraiser and a celebration of community. His wisdom and commitment to service touched countless lives.



**Roger K. S. Liu**, a renowned CPA, passed away on February 29, at the age of 90. Roger was devoted to Palolo Chinese Home in his roles as Immediate Past Chair and Director. Roger’s commitment to the Home’s growth and success was instrumental in shaping its facilities, programs, and fundraising efforts. His legacy of excellence will continue to inspire all who knew him.



If you’d like to honor the significant contributions of these great men, please consider making an “In Memory” gift to Palolo Chinese Home to continue their work to care for our kupuna.



## STAYING ACTIVE IN THE COMMUNITY



The members of our board have been highly engaged, not only within Palolo Chinese Home but in the community.

In May, **Elvira Lo** was elected as the new President and Chairperson of the board. Her leadership and strategic vision have already made a noticeable impact on the Home’s mission. Beyond her work with PCH, Elvira was recognized for her exceptional contributions to the Hawai’i Pacific Export Council (HPEC). Under her guidance, HPEC earned the prestigious 2024 District Export Council (DEC) of the Year Award from the U.S. Department of Commerce, highlighting their remarkable efforts in supporting U.S. exporters across Hawai’i and the Pacific Islands.

In addition to Elvira’s leadership, PCH board members and executives continue to advocate for critical issues affecting healthcare. In June, PCH CEO **Darlene Nakayama** and representatives from the Healthcare Association of Hawai’i, traveled to Washington, D.C., to meet with members of Congress. They discussed the “Unfunded Staffing Mandate Proposal” for Medicare and Medicaid in post-acute care facilities nationwide. Darlene highlighted the severe challenges that this mandate would impose on PCH and other facilities in Hawai’i, emphasizing the existing shortage of nurses and nurse aides and the lack of funding to meet these requirements. Despite these challenges, PCH continues to fulfill staffing needs with the help of temporary nurses while advocating for greater recruitment and training initiatives in the healthcare sector.



## ‘TIS THE SEASON TO SUPPORT

Over the past century of serving Hawai’i’s elders, Palolo Chinese Home has established partnerships and affiliations with many groups and organizations to better serve the community. One key partner is **Aloha United Way**, which plays a vital role in supporting local nonprofits such as PCH through their annual community donations. Aloha United Way is a partner agency in the **Combined Federal Campaign**, the world’s largest workplace charity campaign, and also partners with organizations by running giving campaigns with their employees through the **Workplace Campaign** to build more resilient communities. PCH participates in both of these dynamic campaigns with Aloha United Way, and donations provide essential resources that sustain our mission and enable us to continue delivering high-quality care to our residents. To give to Aloha United Way and help support PCH today, please scan the QR code.

**PCH CODE: 96410**





**PALOLO CHINESE HOME**  
Better Care. Better Lives

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*The blessing of “long life” is universally celebrated. At Palolo Chinese Home, the Chinese character for longevity (shou) has long been used as our symbol. By adding two brush strokes, the artist, the late Clarence Lee, incorporated the Chinese character for people or mankind (ren), and the result is an image of a roof embracing long life — our wish for you. The unbroken circle signifies our mission of continuous care and respect for our kupuna (elders).*



## DONOR SPOTLIGHT: EDDIE & ELAINE FLORES

### *Celebrating Legacy and Care*

In September, longtime supporters and endowment donors **Eddie and Elaine Flores** unveiled the sign for the newly named Eddie & Elaine Flores Upper Campus Complex, following their generous \$250,000 endowment. The event was blessed by Bristol Hospice Chaplain Samson Mau and attended by PCH Board Chair and President Elvira Lo, Director Frances Goo, the Flores family, friends, and PCH staff. Their generous contribution will have a lasting impact on our community and help further our mission.

As part of our continued commitment to providing better care for better lives, we recently relocated our Lani Booth residents to Weinberg Hall 2, and the Adult Residential Care Home license has now been permanently transferred to the second floor of the Weinberg Hall building.

Endowment funds help to secure a financially stable future for PCH, as they are invested and generate essential revenue, beyond what annual fundraising can provide, to support special programs, changing technology, up-to-date facilities, and annual operations.

Your support of our endowment also allows PCH to continue providing 5-star services to residents who are no longer able to afford the cost of care. Our endowment has the following components:

- The General Endowment
- Named Endowment Family Funds
- Restricted Named Endowment Funds

To set up an endowment or learn more, contact **Darlene Nakayama** at (808) 732-0488 or visit us online at [palolohome.org/pch-ways-to-give](http://palolohome.org/pch-ways-to-give)



**SUPPORT  
PCH**